



DISCRIMINATION IS AGAINST THE LAW!

Providence Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex; including discrimination based on sexual orientation, gender identity and transgender status.

Providence Hospital does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Providence Hospital provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters; and
- Written information in other formats (large print, audio, accessible electronic formats and other formats).

Providence Hospital provides free language services to people whose primary language is not English, such as:

- Qualified interpreters; and
- Information written in other languages.

If you need these services, contact the Language Services Coordinator at 202-854-3675 between 7:00 a.m. and 4:30 p.m., Monday through Friday. Please contact the nursing supervisor at 202-854-2163 for all other times.

If you believe that Providence Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Quality and Patient Experience Manager
1150 Varnum Street, Northeast Washington, DC 20017
Phone: 202-854-4025
Email: dcwasPatientRelation@ascension.org

You can file a grievance in person or by mail or email. If you need help filing a grievance, the Quality and Patient Experience Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201

1-800-868-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Language Assistance Services

ATTENTION: Language assistance services, free of charge, are available to you. Call 202-854-4025.

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 202-854-4025

French

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 202-854-4025

Amharic

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ 202-854-4025

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 202-854-4025

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 202-854-4025

Arabic

ملحوظة: إذا كنت تتحدث انكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 202-854-4025

Cantonese

注意: 如果你说广东话、语言服务、免费的, 可供您使用。呼叫 202-854-4025

Bengali

লক্ষ্য করুন: যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নি:খরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন ১ 202-854-4025

Tigrigna

አትተንትኡን: እኛ የኡ ስጵኦቭ ትግርኛ፣ ላንጉኣገ ስርቪሽ ኣስሰሰታንጭኤ፣ ፍረኦ ኦፍ ቻርገ፣ ኣረ ኣቫላብሊ ቶ የኡ። ጫልል 202-854-4025

Portuguese

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 202-854-4025

Japanese

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。202-854-4025 まで、お電話にてご連絡ください。

Burmese

သတိပြုရန် - အကယ်၍ သင်သည် မြန်မာစကား ကို ပြောပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့်အတွက် စီစဉ်ဆောင်ရွက်ပေးပါမည်။
ဖုန်းနံပါတ် 202-854-4025 သို့ ခေါ်ဆိုပါ။

Creole

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 202-854-4025

Punjabi

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 202-854-4025 'ਤੇ ਕਾਲ ਕਰੋ।

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 202-854-4025

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 202-854-4025

Italian

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 202-854-4025