Residents at Providence's Carroll Manor visit with therapy dog Sadie.
COMMUNITY BENEFIT
FISCAL 2011 TOTAL
$13,774,000

CATEGORY I  $2,488,000
Traditional Charity Care: Includes health care services provided to persons with inadequate resources because they are uninsured or underinsured.

CATEGORY II  $2,988,000
Unpaid Cost of Public Programs: Represents the cost of public programs for the poor that exceeds reimbursement of Medicaid and other public programs.

CATEGORY III  $4,159,000
Programs for Persons Who Are Impoverished: Includes cost incurred for programs not directly related to health care that benefit those who are impoverished.

CATEGORY IV  $4,139,000
Community Benefits: Includes community benefit programs and services for the general community, including health promotion and education, health clinics and screenings.

YEAR IN REVIEW | FY2011

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I BELIEVE IN PROVIDENCE.

In the divine providence that guides all things.

And in Providence, which each day brings healing and good health to thousands of residents in and near our nation’s capital.

One of Providence’s greatest strengths has always been its ability to respond nimbly to the ever-changing needs of the people we serve, especially those most vulnerable or in need.

In today’s health care environment, that means delivering high quality care in a variety of settings.

It means listening to patients, associates and other stakeholders about how Providence can improve their quality of life—as they define quality.

It means healing the sick and helping patients to manage chronic disease—always with an eye to improving the health and well-being of the entire community in which our friends and neighbors live, work and play.

I hope you will join in our continuing and joyous mission.

Sincerely,

Amy E. Freeman
President & CEO
A NEW LIFE BEGINS ONCE EVERY HOUR IN DC

THIRTEEN OF EVERY 1,000 BABIES BORN IN DC DIE WITHIN THEIR FIRST TWELVE MONTHS—TWICE THE NATIONAL AVERAGE
Maternal and Infant Health

Providence is committed to giving infants and their mothers the best obstetric and gynecological care in the region.

Providence’s Center for Life’s team of board certified physicians and certified nurse-midwives cared for more than 15,000 women last year. One effort, the Providence CenteringPregnancy® Program, provides group care nationally recognized for excellence, with fewer than 4% premature births compared to 13% nationally. Providence will continue to identify community partnerships, bringing vital services to more women in the national capital region.

2,051 BABIES WERE BORN AT PROVIDENCE LAST YEAR

Providence’s Center for Perinatal Advocacy was established in 2010 to combat Washington, D.C.’s high infant mortality rate. The Center for Perinatal Advocacy is a strong advocate for best practices and pragmatic problem-solving on a range of issues—from breastfeeding and car seats to Joint Commission performance standards—that impact maternal and infant health outcomes.
5 in 10 of all adults living in DC are overweight or obese.

1 in 12 DC adults has diabetes—The fourth highest rate in the nation.
The Wellness Institute

Providence’s Wellness Institute understands that complex diseases like obesity and diabetes require comprehensive, compassionate care to be managed successfully. With the patient at the center of the health care team, Providence creates an individualized program of nutrition education, menu planning, exercise, lifestyle coaching, group support and cutting-edge surgery, when appropriate.

PROVIDENCE BARIATRIC PATIENTS
LOSE BETWEEN 70 AND 100 POUNDS
WITHIN THE FIRST YEAR

Our Wellness Institute also brings exercise and weight loss programs, cancer screening, flu shots, bone density scans and mammograms to our patients, associates and the broader community through educational health fairs and seminars.
BY 2020, THE NUMBER OF PEOPLE WITH ARTHRITIS WILL INCREASE TO 55 MILLION

38 MILLION AMERICANS SUFFER FROM JOINT PAIN
The Orthopedic Institute at Providence

More than 96,000 Washington D.C. residents are over age 60. By 2025, the U.S. Census estimates that number will increase to 135,000. This aging, long-lived baby-boomer population is looking to stay active longer—dramatically increasing the demand for orthopedic services.

The Orthopedic Institute, led by Dr. E. Anthony Rankin and Dr. Craig M. Thomas, will expand over the next year to unite leading-edge imaging technologies, exam and procedure rooms, athletic rehabilitation and occupational therapy services into a single, state-of-the-art facility on the Providence campus. The Orthopedic Institute is a leading training center for orthopedic residents from Howard University, Georgetown University and other educational institutions in the Capital area.

PROVIDENCE’S STAFF PROVIDED MORE THAN 20,000 HOURS OF OCCUPATIONAL AND PHYSICAL THERAPY LAST YEAR

E. Anthony Rankin, MD
Providence Orthopedic Institute Medical Director, Past President of the American Academy of Orthopaedic Surgeons
150 YEARS OF DISTINCTION

Founded by the Daughters of Charity in 1861 and chartered by President Abraham Lincoln in 1864, Providence Hospital tended Civil War soldiers and cared for Washington’s growing civilian population. Today, Providence Hospital is the longest continuously operating hospital in our nation’s Capital and one of the most respected community-based teaching hospitals in the region.

Providence is proud of its history and excited about its future. President & CEO Amy Freeman led a comprehensive strategic planning process that has resulted in a bold and far-reaching blueprint for Providence. Providence will assert its role as a leader among community hospitals in the National Capital Region and pursue targeted investments in clinical Centers of Excellence, facilities and state-of-the-art equipment—all in a financially and environmentally sustainable way.

Together, we can ensure that Providence continues its mission of excellent, spiritually-centered care for another 150 years—and beyond.
YEAR IN REVIEW | FY2011

COMMUNITY BENEFIT

FISCAL 2011 TOTAL

$13,774,000

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PROVIDENCE

Providence Hospital

Carroll Manor Nursing & Rehabilitation Center

Center for Geriatric Medicine

Center for Life, OB/GYN

Community Family Health Centers

Perry Family Health Center

Seton Family Health Center

Medical Assessment

Providence Physicians

Senior Wellness Centers

Congregate Housing

Mental Health

Senior House Behavioral Health Center

Wellness Institute

FINANCIAL INFORMATION

In Summary

Total Revenues 194,175

Total Expenses 190,882

Net Income/Loss 8,694

STATISTICS

Discharges 12,538

Newborn Births 2,051

Surgical Visits (inpatient) 3,384

Patient Days 59,870

Emergency Room Visits 46,563

Available Beds 272

PHYSICIANS

Associates 2,516

F/T Equivalent Associates 1,559

Physicians 424

FINANCIAL INFORMATION

Provider:

Craig M. Thomas, MD, Orthopedic Surgeon and Medical Director, Orthopedics, Providence.

Vikisha Fripp, MD, FACS, Plastic and Reconstructive Surgeon, Providence; St. Vincent DePaul, founder of The Daughters of Charity, 1633.

RECENT AWARDs AND HonORS

Practice Greenhealth Partner for Change Award for environmental excellence (2011).

Susan G. Komen Foundation award of $1 million to improve breast health in the nation’s capital, presented by founder and former U.S. Ambassador Nancy G. Brinker (2011).

U.S. Department of Labor award of $4.9 million for Capital Health Careers, a collaborative work force training and education grant with seven District of Columbia partners (2011).

Local Co-Founder of the Providence Center for Palliative Advocacy (2010).

Circle of Life Honorary for excellence in end-of-life care (2008).

RECENT STRATEGIC ACTIONS

Providence Hospital launches new Electrophysiology Cardiac Service.

Live Well DC! A Summit Promoting Wellness, convenes thought-leaders, including Vice Admiral Regina M. Benjamin, U.S. Surgeon General, to make wellness a top priority.

Providence Hospital opens new Cardiac Catheterization Laboratory.

150th Anniversary Gala presents Advocate Award to Daughters of Charity of St. Vincent de Paul, accepted by Sr. Claire Debes, Provincial Superior; His Eminence Theodore Cardinal McCarrick, Archbishop Emeritus of Washington; and Vice Admiral Regina M. Benjamin, Surgeon General of the United States. Co-Chairs Ellen & Bob Bennett, Marty & Mark Tuohey and Beth & John Veihmeyer helped set a new record by raising more than $700,000.

Ascension Health commits $18 million for Providence renovations, infrastructure and equipment.

Providence celebrates 150th Anniversary with a Solemn Mass by His Eminence Donald Cardinal Wuerl.

Board of Directors approves Strategic Plan calling for transformational change over the next ten years, including significant investments in facilities and equipment and Centers of Excellence in Bariatrics, Diabetes and Orthopedics.

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Community Family Health Centers
Perry Family Health Center
School Family Health Center
Medical Director
Providence Physicians
Senior Wellness Centers
Senior Health Centers
Seton House Behavioral Health Center
Wellness Institute

FINANCIAL INFORMATION
In Thousands

Year-end December 31

Total Assets
190,882
Operating Revenues
194,175
Operating Income
-1,210
Net Income/Loss
8,694

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U.S. Department of Labor award of $4.9 million for Capital Health Careers, a collaborative workforce training and education grant with seven District of Columbia partners (2010).
Joint Institute of Quality for Orthopedic Care Facility (2010).
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